



**Adult Social Care and Public Health Committee
Performance Report**

**Quarter 4 2023/24
(Jan – Mar 2024)**

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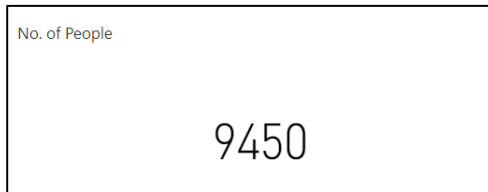
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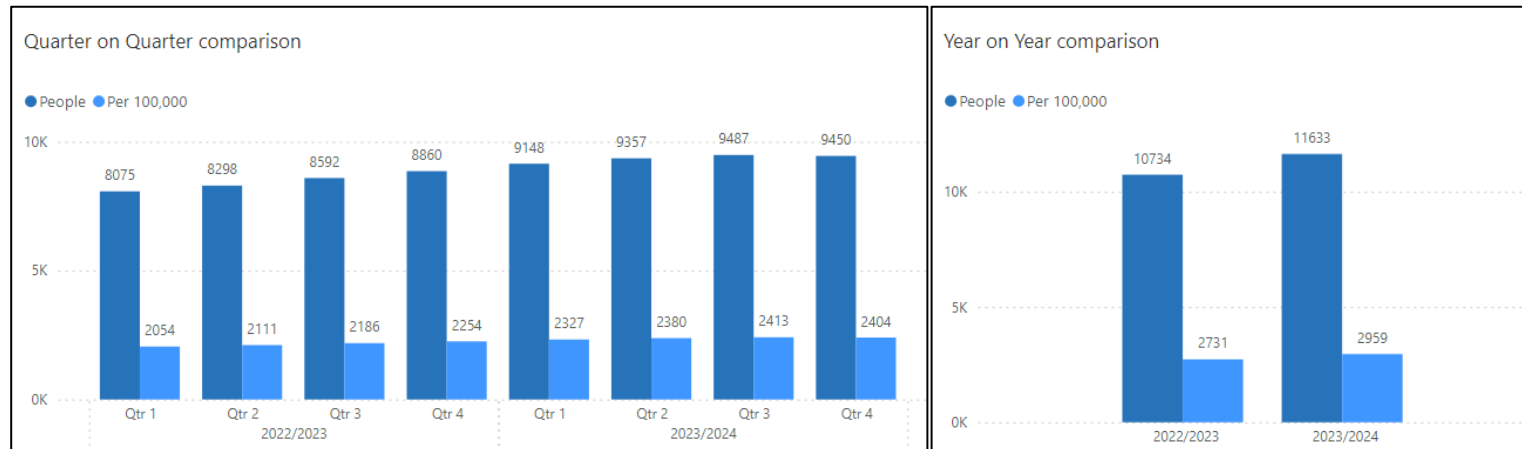
1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

1.1 Introduction – Total number of people accessing ASC services



Data source: ContrOCC



The above quarter comparison chart shows the Number of people and the number per 100,000 accessing Adult Social Care Services as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have accessed Adult Social Care Services during the financial year, not at year end.

Data Source: ContrOCC.

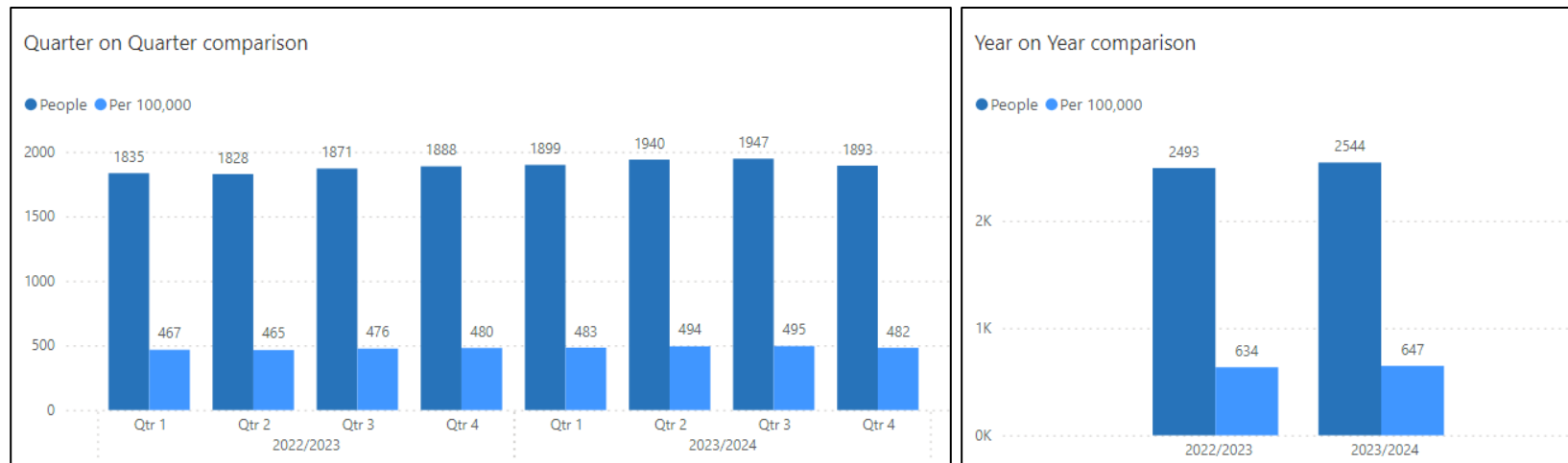
2.0 Care Market – Care Homes

2.1 Residential and Nursing Care – Total number of people



Data Source: ContrOCC.

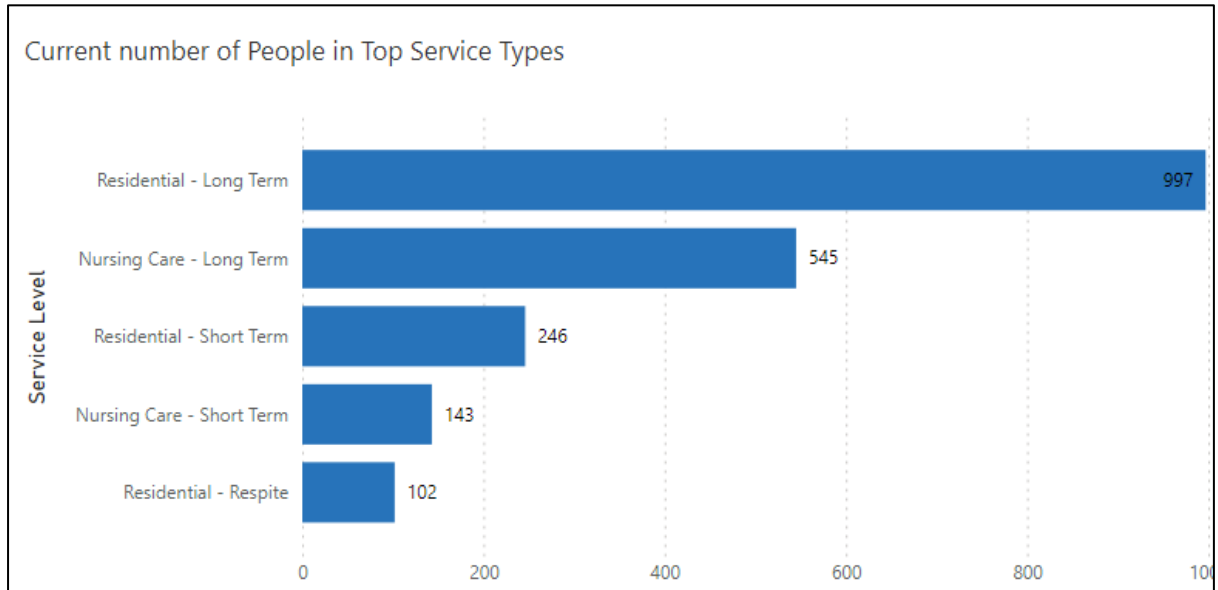
2.2 Residential and Nursing Care Over Time



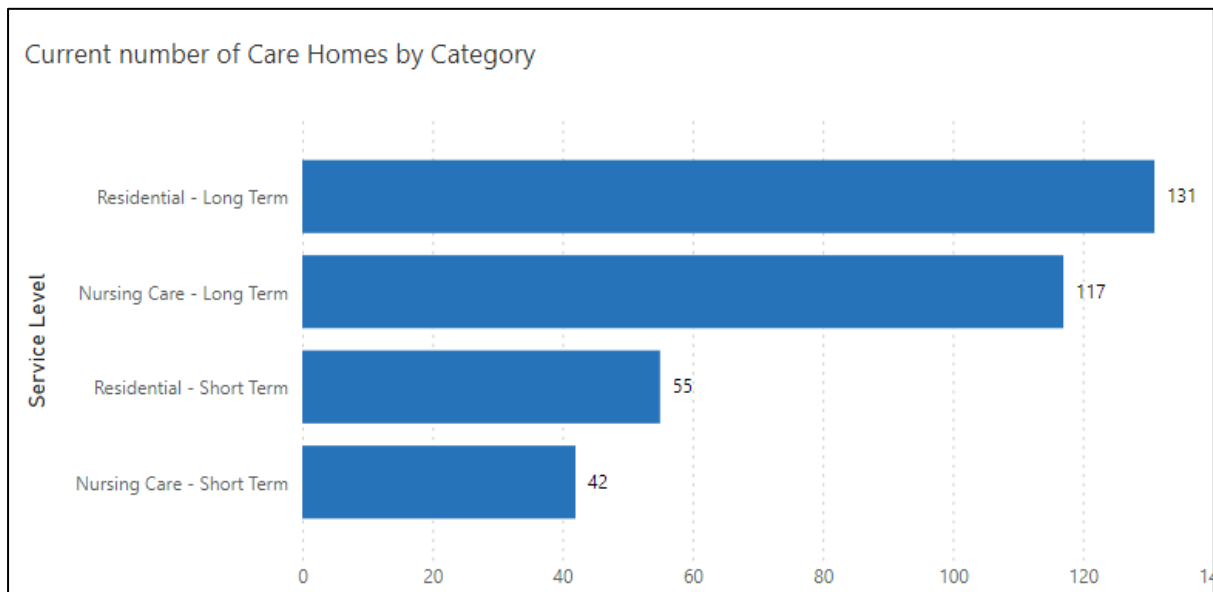
The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Residential or Nursing service as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Residential or Nursing service during the financial year, not at year end.

Data Source: ContrOCC.

2.3 Residential and Nursing – Current People by Service Type



The above chart shows number of people in Residential and Nursing Care in Quarter 4 (01/01/2024 – 31/03/2024).
Data source: ContrOCC.



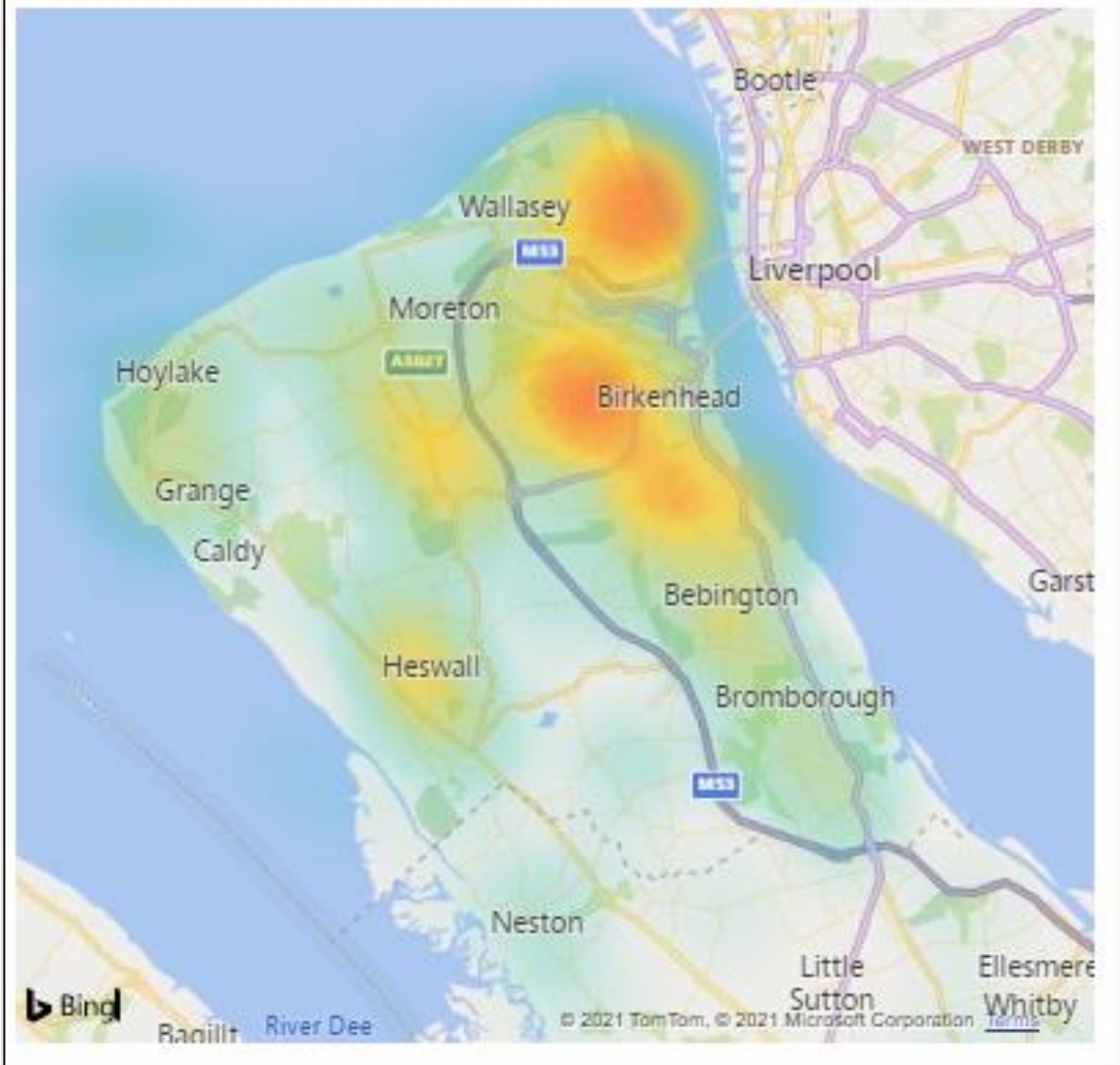
The above chart shows number of Care Homes by category in Residential and Nursing Care in Quarter 4 (01/01/2024 – 31/03/2024).

Please note, some homes may be counted twice if they offer multiple types of bed.

Data source: ContrOCC.

2.4 Residential and Nursing – People Location

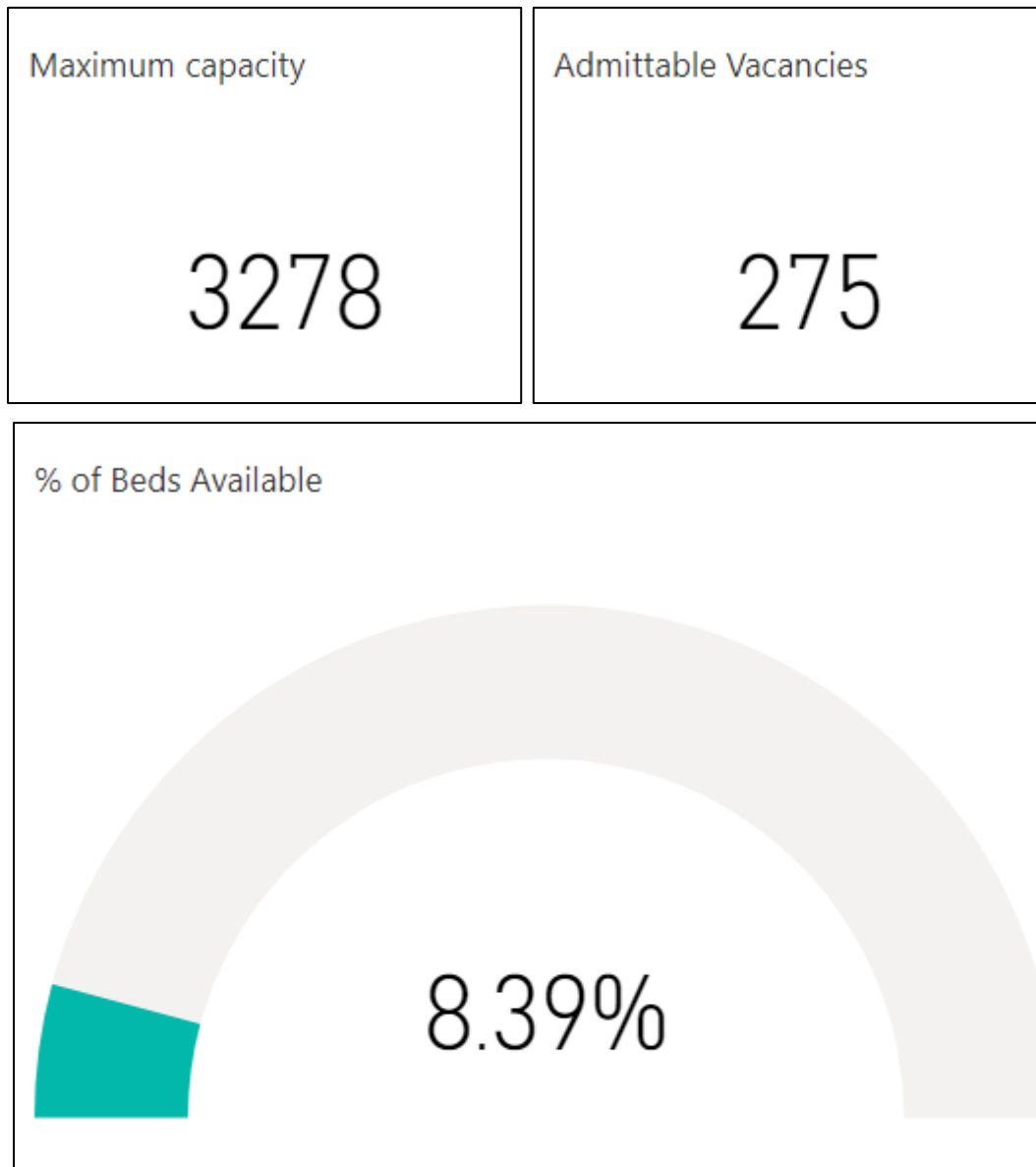
Care Home Location



The heat map (a representation of data in the form of a map or diagram in which data values are represented as colours) shows the care home locations in Quarter 4 (01/01/2024 – 31/03/2024).

Data Source: Liquid Logic.

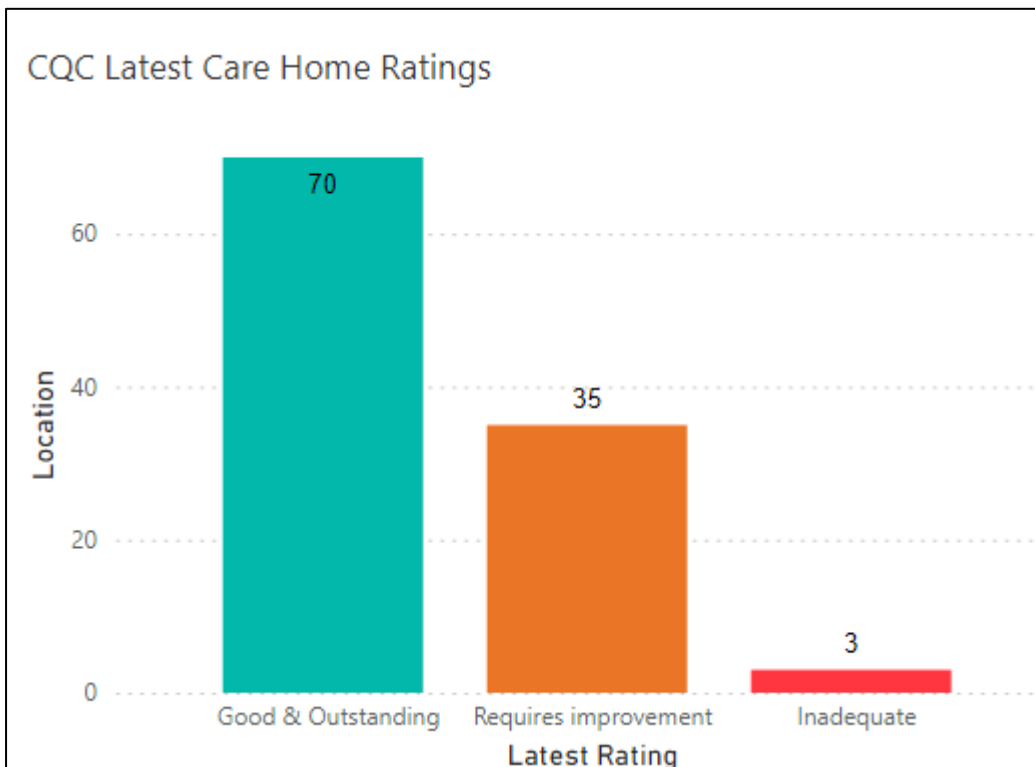
2.5 Care Homes – Current Vacancy Rate



Data Source: NHS Capacity Tracker.

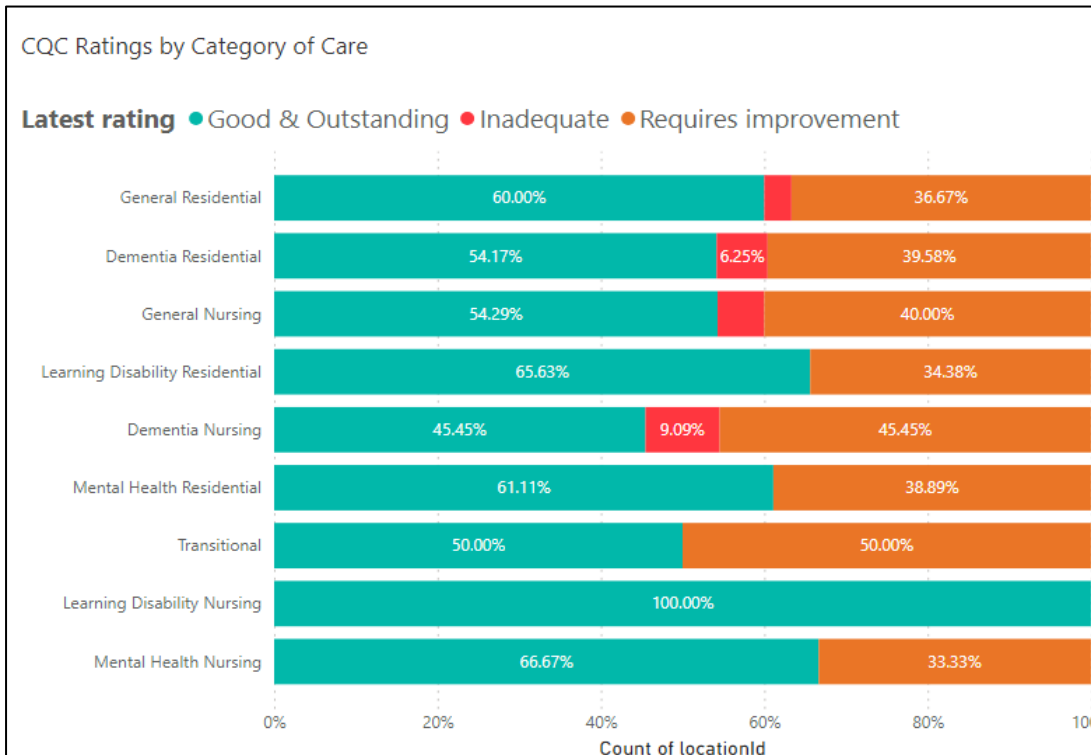
There is a capacity of 3278 places in care homes with a current vacancy rate as of 08/04/2024 of 8.39%.

2.6 Care Homes – Care Quality Commission Inspection Ratings



The above chart shows the current rating of the care homes based on their last CQC inspection as of 08/04/2024.

Data source: CQC



The above chart shows the current rating of the care homes based on their last CQC inspection as of 08/04/2024.

Data source: NHS Capacity Tracker

2.7 Care Homes - Comments from ASCH Management

Recruitment and retention pressures and capacity in the Domiciliary Care Market has improved, with minimal cases waiting for allocation and waiting times shortened . Vacancy rates in care homes are at a similar level compared to the last report, and at a level that still demonstrates sufficient capacity. The number of long-term residential care home placements continues to be at a high level, and there is a piece of capacity and demand modelling work underway to look at future demand and capacity planning.

A new Extra care facility has opened at Sycamore House in Liscard which will increase the extra care placement numbers by 53

The Quality Improvement Team continues to support those care homes who have received a rating of Inadequate or Requires Improvement by Care Quality Commission (CQC). By using the Councils Independent Quality Assessment Provider Assessment and Market Management Solutions (PAMMS) tool to target support, the team has seen an improvement during this reporting period and are in dialogue with CQC for reinspection of identified care homes.

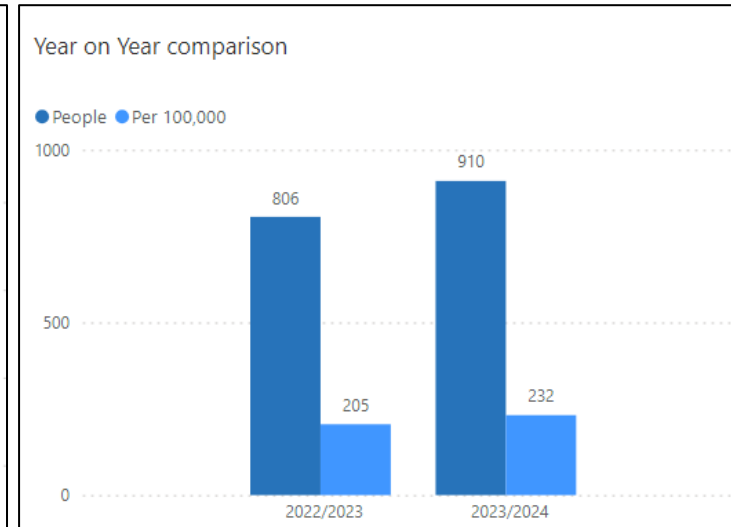
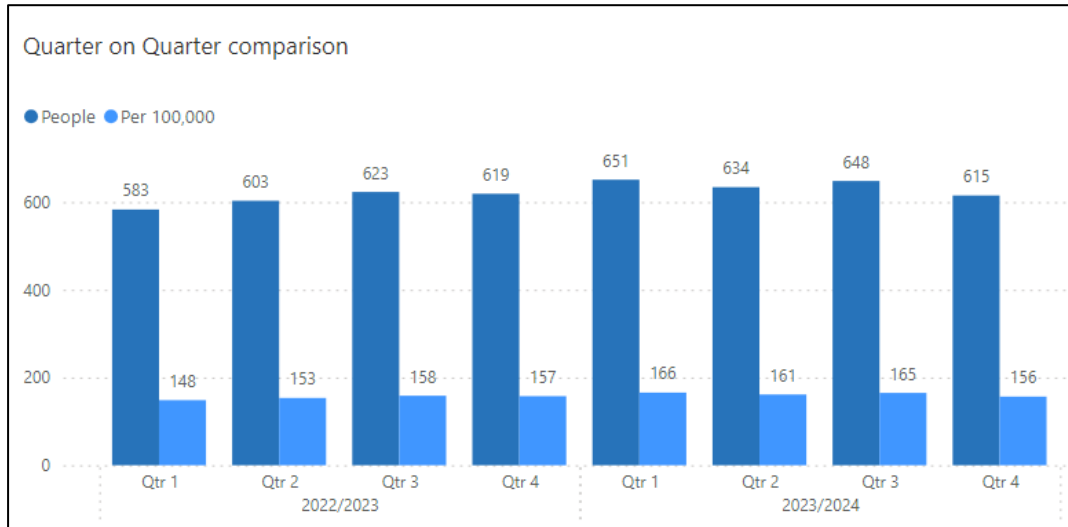
CQC are changing the way in which they monitor the quality of its registered services. It is implementing a single assessment framework. This is a phased implementation with the initial implementation starting in the South in November and reaching the North by March 2024.

The single assessment framework aims to make judgements about quality more regularly, instead of only after an inspection as they do currently. Using evidence from a variety of sources and looking at any number of quality statements to do this. Their assessments will be more structured and transparent, using evidence categories and giving a score for what they find. The way they make decisions about ratings will be clearer and easier to understand.

The number of homes closed to admissions in line with infection control measures is at a significantly lower level.

3.0 Direct payments

3.1 Direct Payments – Total number of People Receiving a Service



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Direct Payment as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Direct Payment during the financial year, not at year end. The number of people receiving direct payments as at 08/04/2024 is 615.

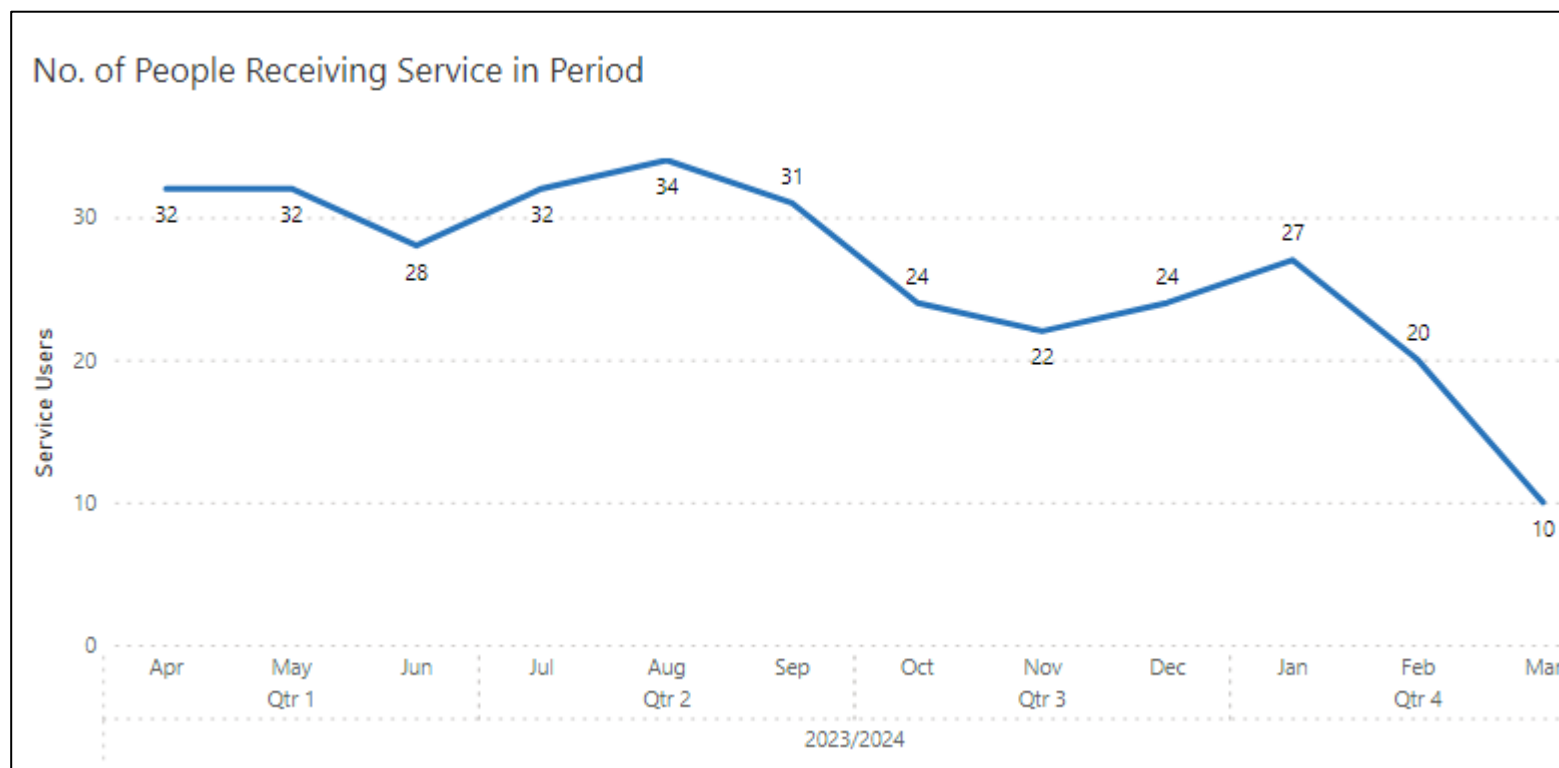
Data Source: ContrOCC.

3.2 Direct Payments – Comments from ASCH Management

Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review of Direct Payment support arrangements has been completed in March 2024, and report to committee has been signed off.

4.0 Care Market – Block Commitments:

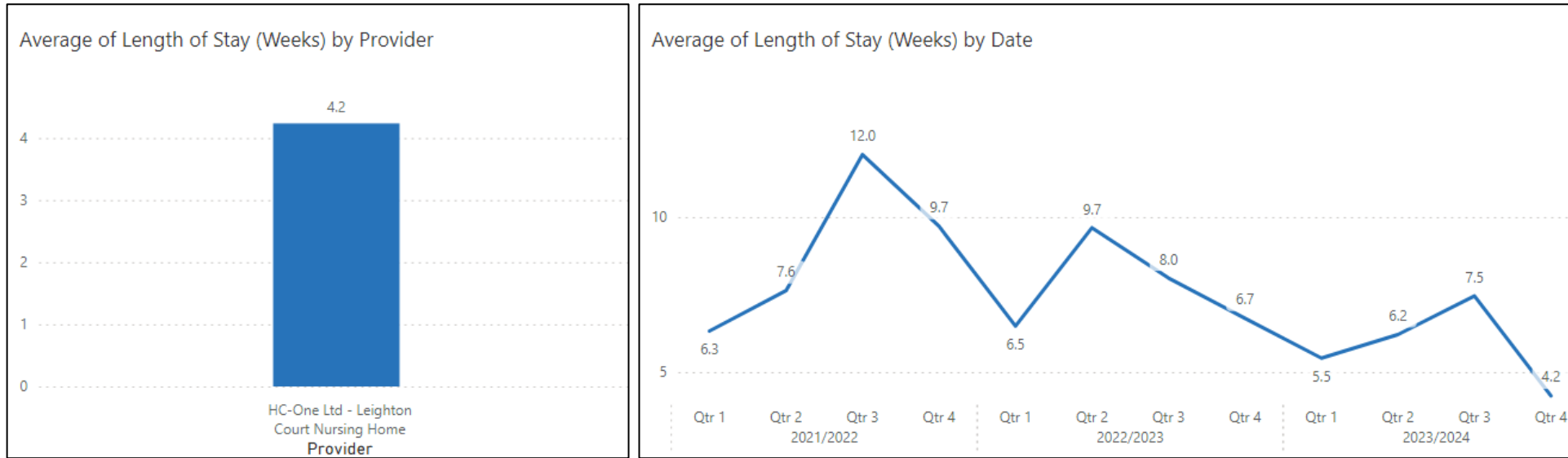
4.1 Discharge to Assess – Total Number of People in care home beds block purchased by either the Council or NHS Integrated Care Board



These are care home beds originally commissioned by the council and now funded by the NHS for people being discharged from hospital who need further rehabilitation and recovery as of Quarter 4 (01/01/2024 – 31/03/2024).

Data Source: ContrOCC.

4.2 Discharge to Assess – Average Length of Stay



The above charts show the average length of stay for the 22 D2A beds at Leighton Court as of Quarter 4 (01/01/2024 – 31/03/2024).

As you can see from the above line chart, the position is improving compared the previous quarters.

Data Source: ContrOCC.

4.3 Discharge to Assess – Vacancy Rate

CICC is displaying data relating to the 71 Clatterbridge Intermediate Care Centre beds.

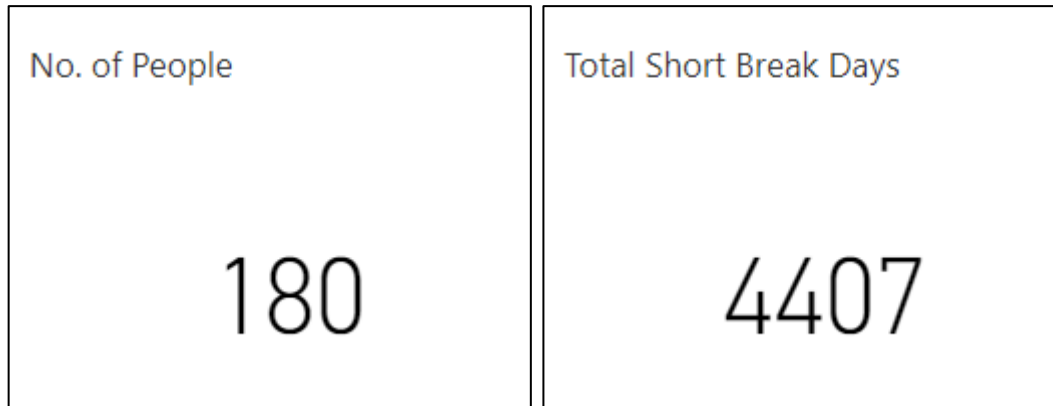
Table 1 - Actual Bed Days			
	Jan	Feb	Mar
Leighton Court	453	347	121
CICC	2202	2059	2201
Total	2655	2406	2322
Table 2 - Capacity Bed Days			
	Jan	Feb	Mar
Leighton Court	620	580	620
CICC	2202	2059	2201
Total	2822	2639	2821
Table 3 - % Occupancy			
	Jan	Feb	Mar
Leighton Court	42%	37%	16%
CICC	90.30%	88%	94.90%
Total	66%	63%	56%

Data Source: WCFT.

4.4 Discharge to Assess – Comments from ASCH Management

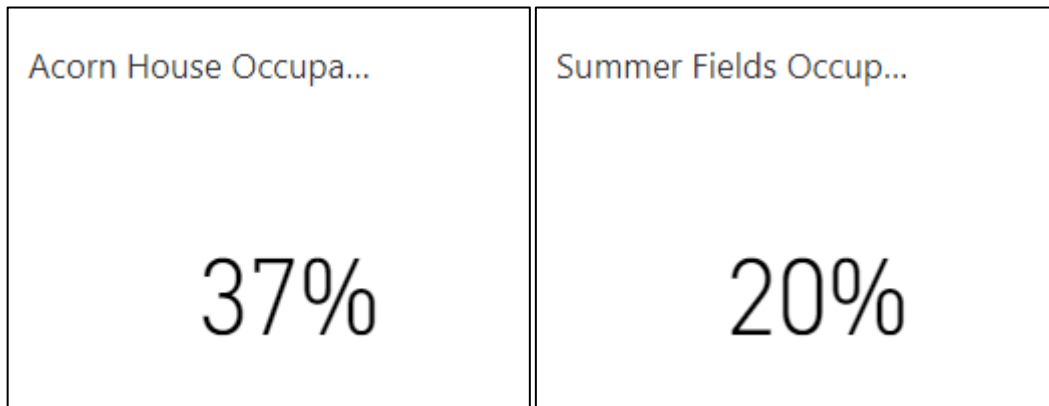
In addition to the CICC services provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are additional care home beds commissioned on a short-term basis and funded by temporary additional funding. The beds at Leighton Court and ElderHolme have been decommissioned from 31st March, as the Home first service offer has grown, response to domiciliary care has also grown, and there has been consistent capacity in the CICC bed provision.

4.5 Short Breaks – Total number and Occupancy Levels



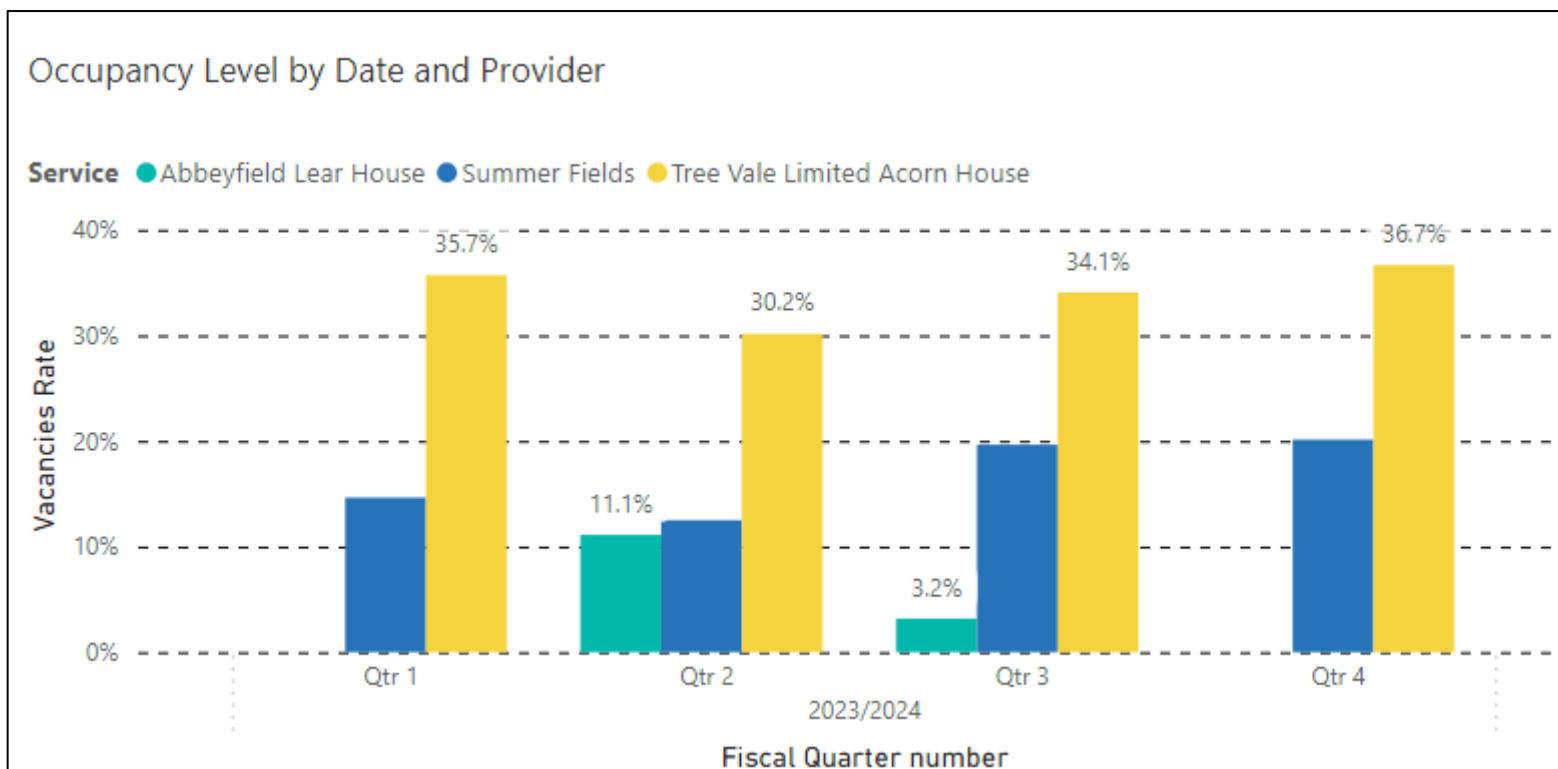
The cards show number of people receiving Short Breaks and total number of Short Break days as of 08/04/2024. Quarterly update.

Data Source: ContrOCC and Liquid Logic.



The cards show current occupancy rates of Acorn House, Summer field and Abbeyfield Lear House respectively as of 08/04/2024. Quarterly update.

Data Source: ContrOCC and Liquid Logic.



The above chart shows the average occupancy rate by provider as of Quarter 4 (01/01/2024 – 31/03/2024).

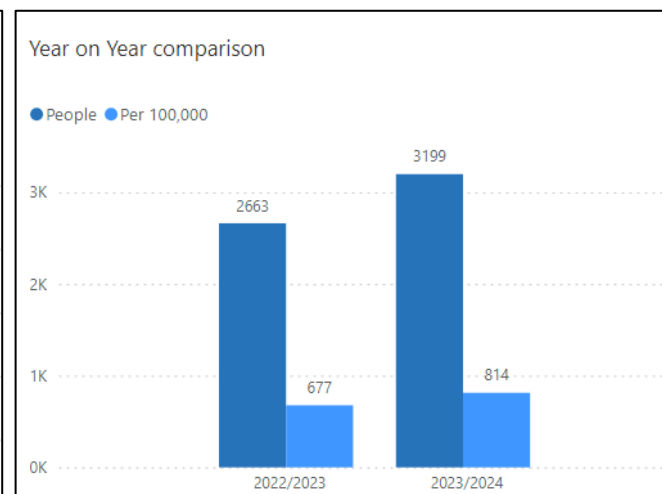
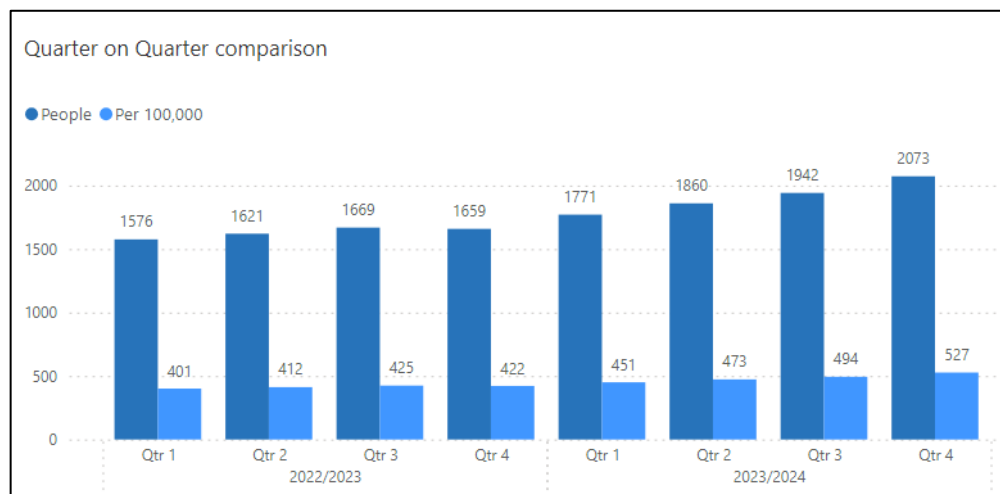
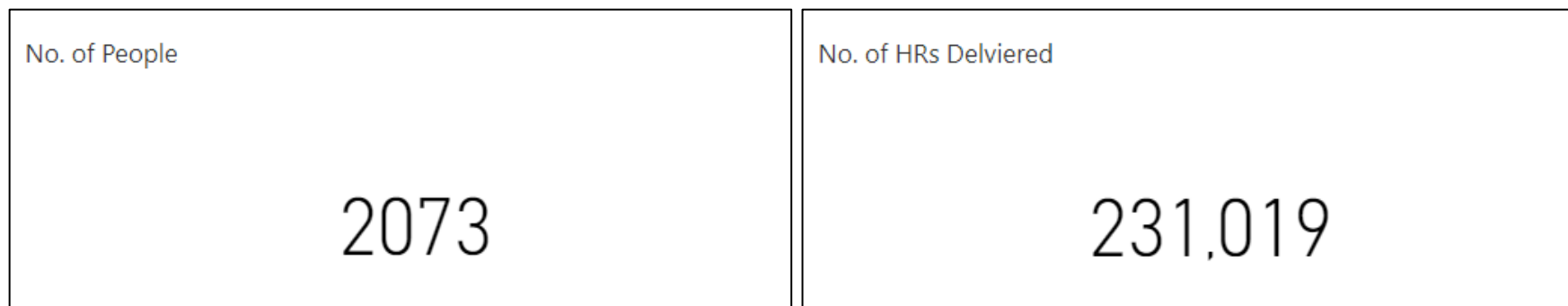
Data Source: ContrOCC and Liquid Logic.

4.6 Short breaks – Comments from ASCH Management

Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings. The contract for Learning Disability and Autism short breaks care has been extended for two years, and a report is due to committee in June or July 2024 to request a recommission of this service, with specification being coproduced with people who use the service and their families.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care – Total number of People



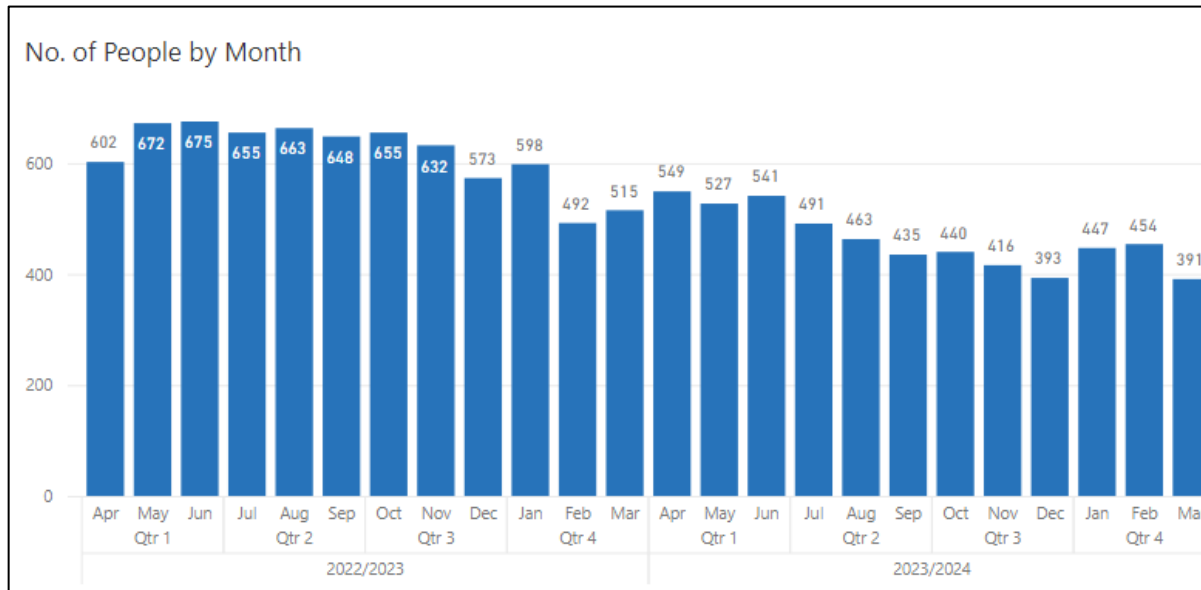
The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Domiciliary care service as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Domiciliary care service during the financial year, not at year end.

Data Source: ContrOCC and Liquid Logic.

5.2 Domiciliary care - Comments from ASCH Management

These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options. There has been a good improvement of pick up for domiciliary care services and there are now much improved waiting times for packages and minimal numbers of packages waiting.

5.3 Brokerage – Total Packages by Number of People



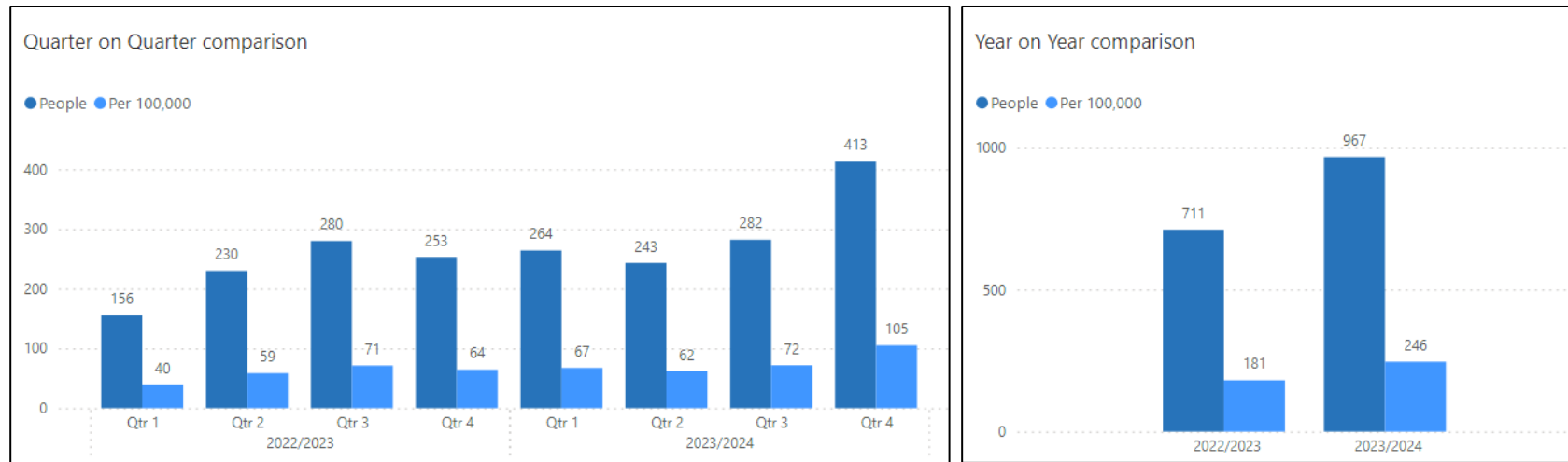
Average No. of Packages Accepted per Week

70.3

The above chart shows the Number of people who have received care packages via Brokerage as Quarter 4 (01/01/2024 – 31/03/2024).

Data source: Brokerage.

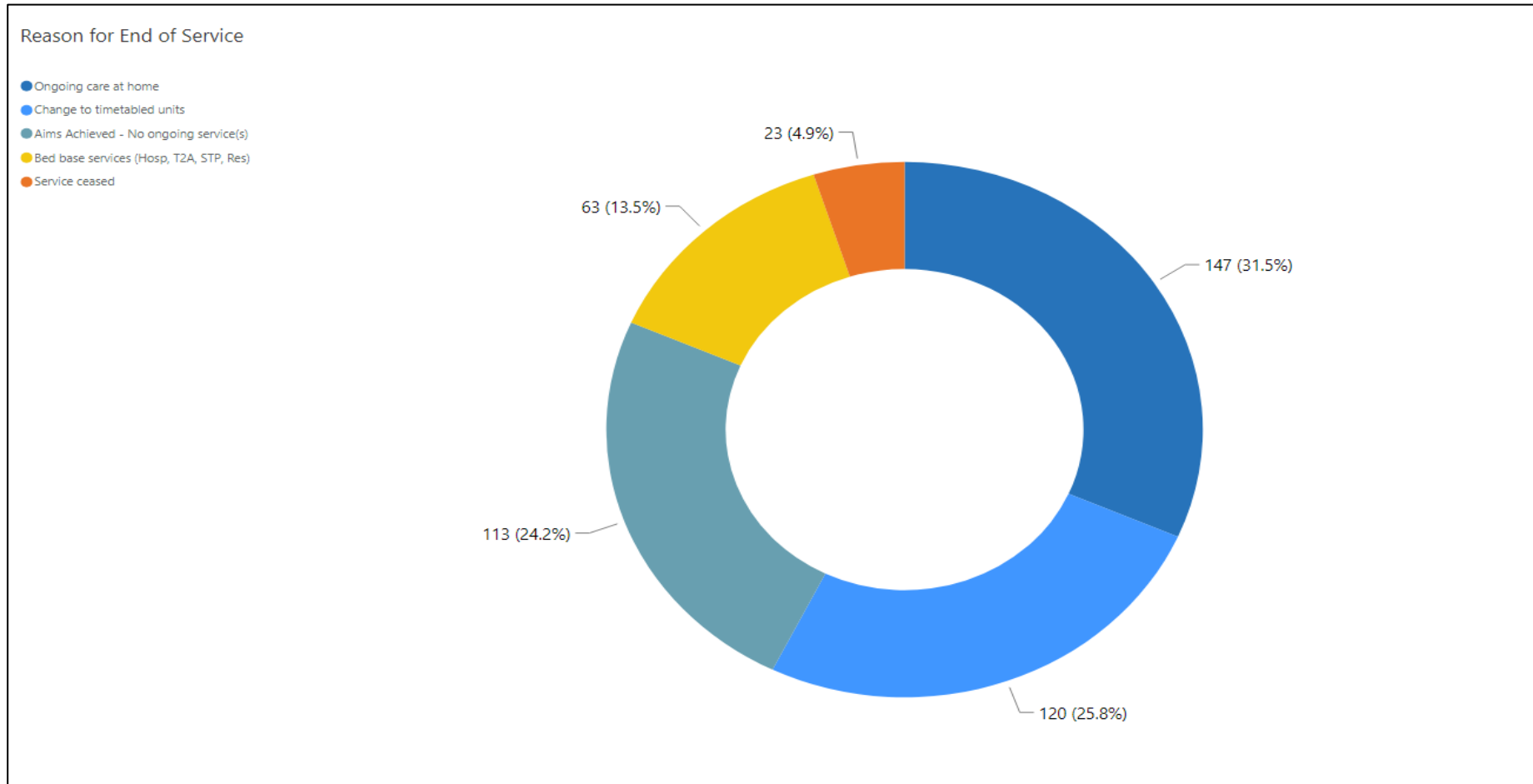
5.4 Reablement – Total Number of People



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a reablement service as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a reablement service during the financial year, not at year end.

As you can see in the year on year comparison, at the end of Q4 we're looking at a positive trajectory compared to the previous year. Data Source: ContrOCC.

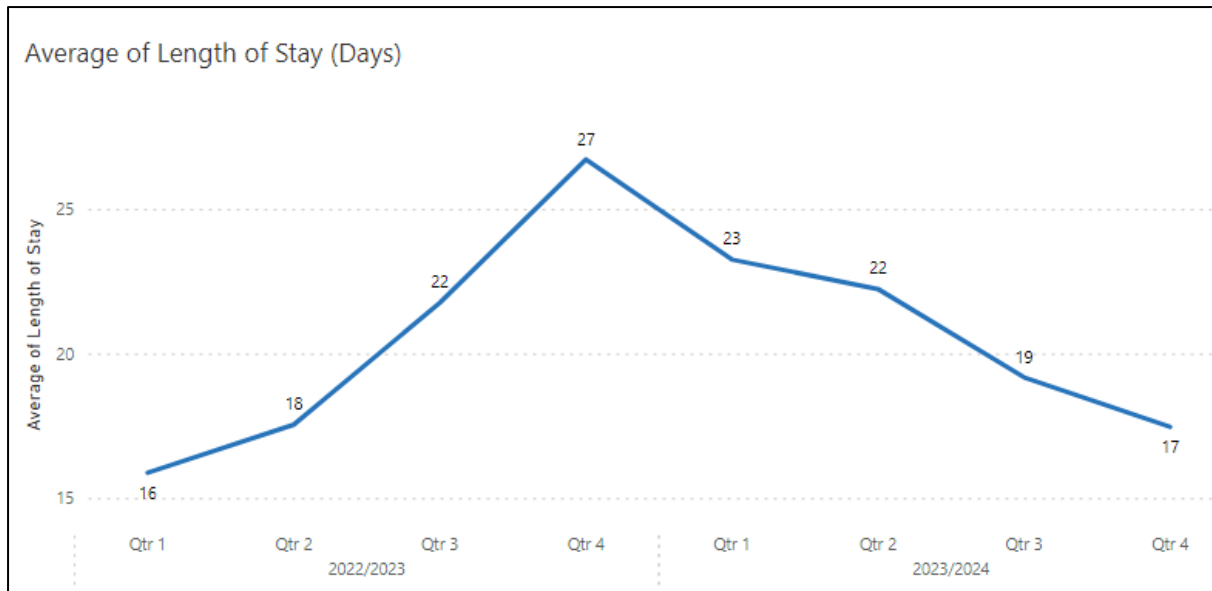
5.5 Reablement – End Reasons of Care Packages



The above chart shows the end reasons of care packages as of Quarter 4 (01/01/2024 – 31/03/2024).

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay



The above chart shows the average length of stay in days as of Quarter 4 (01/01/2024 – 31/03/2024).

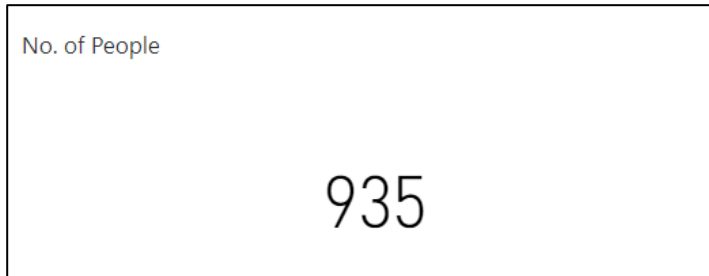
Data source: ContrOCC.

5.7 Reablement – Comments from ASCH Management

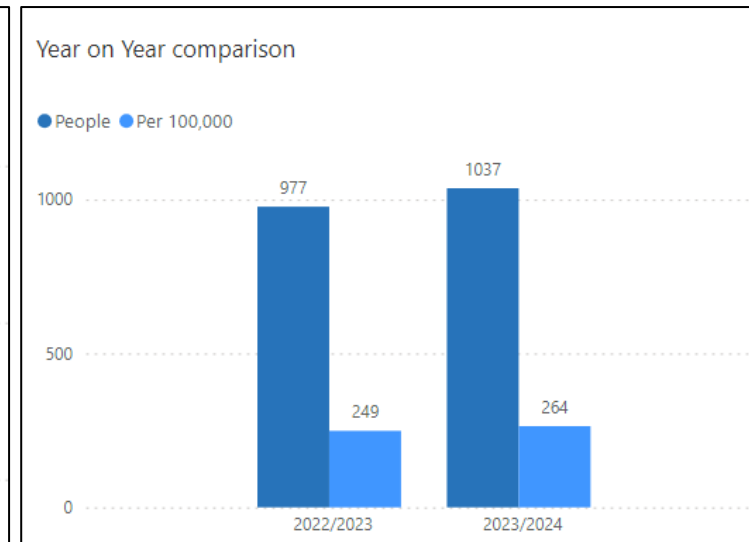
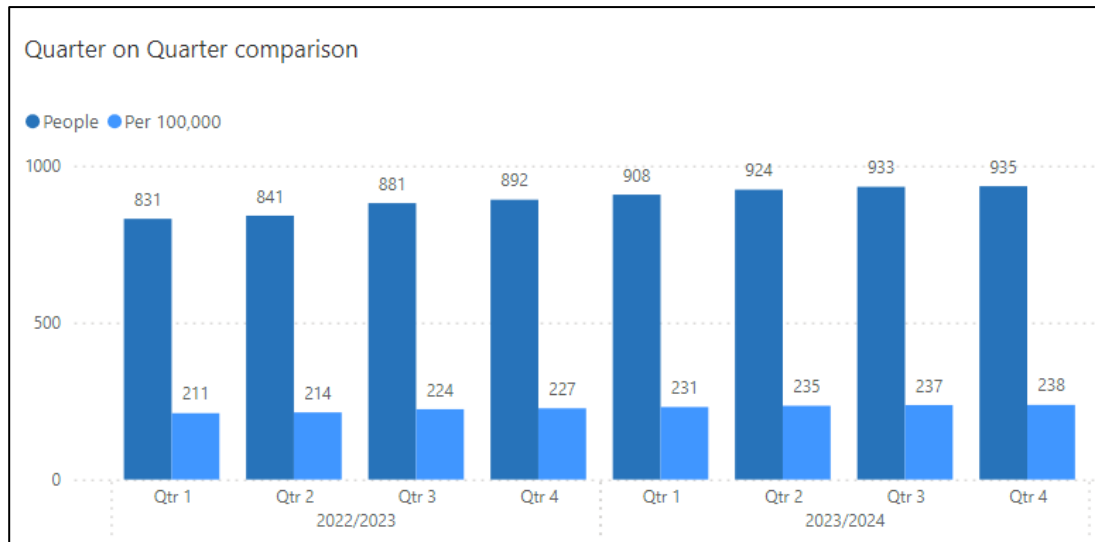
The number of days people receiving a service has seen a decrease since the last quarter. The expansion of Home First is seeing an impact on from hospital discharges. The development of the council's community reablement model (Brand name AbleMe will focus on prevention and should see a further decrease in the number of reablement packages ending in a package of care or on-going commissioned services and an increase in the number of packages ending with the outcome of "Aims achieved". A briefing paper will be provided for members for the July 2024 committee.

6.0 Care Market – Specialist (Supported Living)

6.1 Supported Living – Total number of People



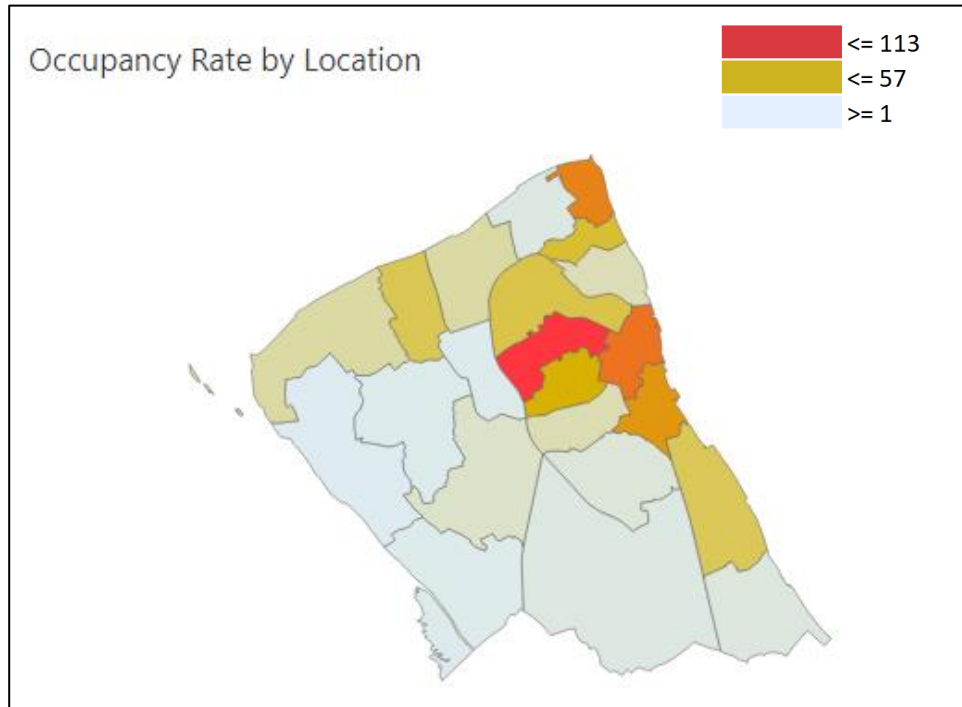
Data source: ContrOCC.



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in Supported Living as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Supported Living service during the financial year.

Data source: ContrOCC.

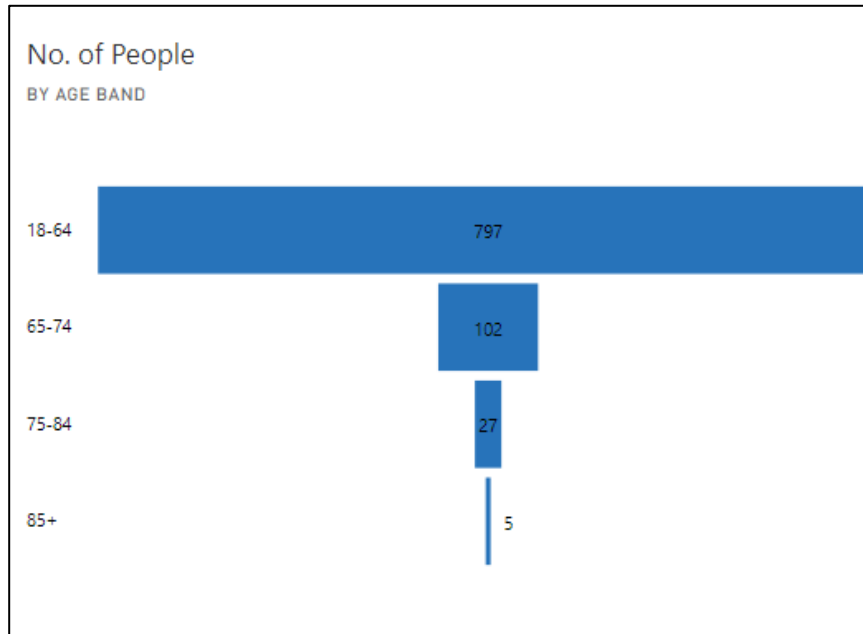
6.2 Supported Living – People Locations



The above map shows the occupancy rate for Supported Living as of Quarter 4 (01/01/2024 – 31/03/2024). by ward.

Data Source: ContrOCC.

6.3 Supported Living – Demographics



The above visual shows the Age band for Supported Living as of Quarter 4 (01/01/2024 – 31/03/2024).

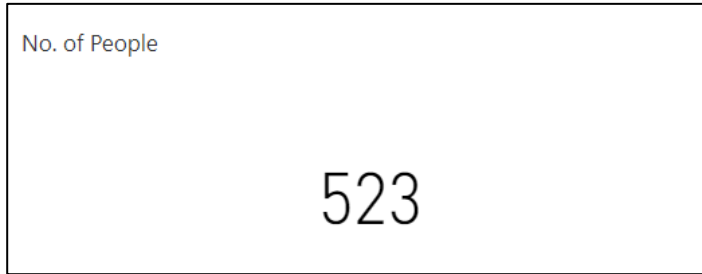
Data Source: ContrOCC.

6.4 Supported Living - Comments from ASCH Management

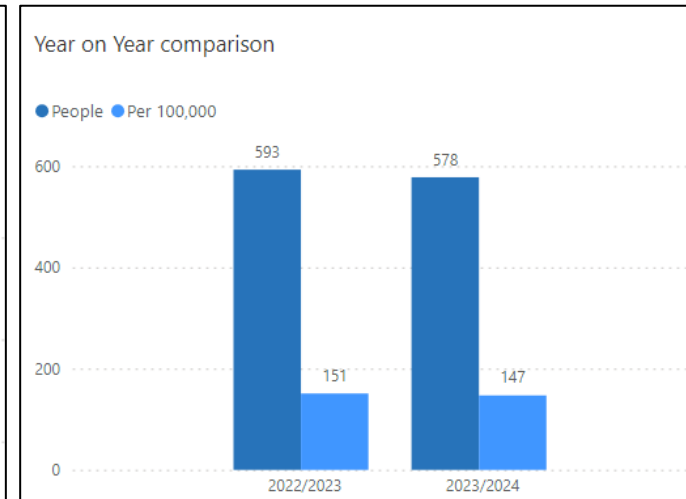
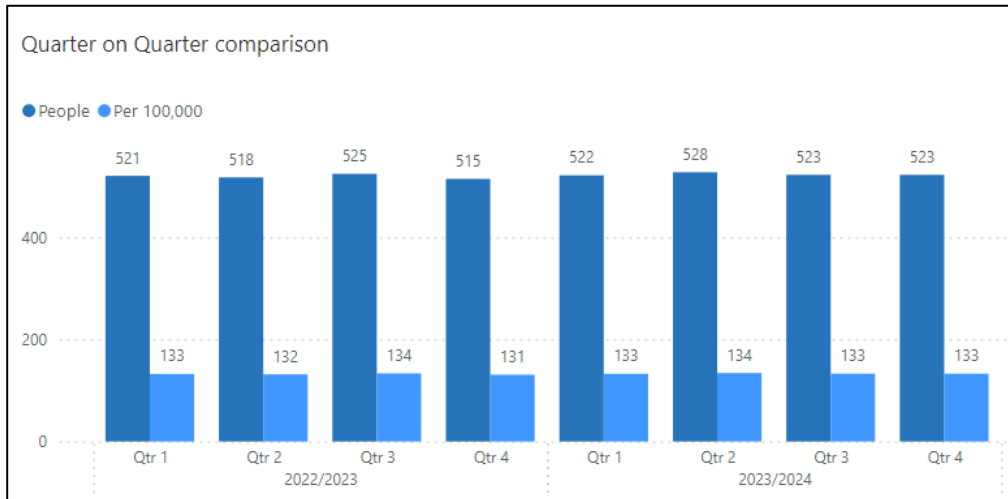
The data shows that the number of people living in Supported Independent Living is relatively static, due to people having long term tenancy-based accommodation.

7.0 Day Care

7.1 Day Care – Total number of people



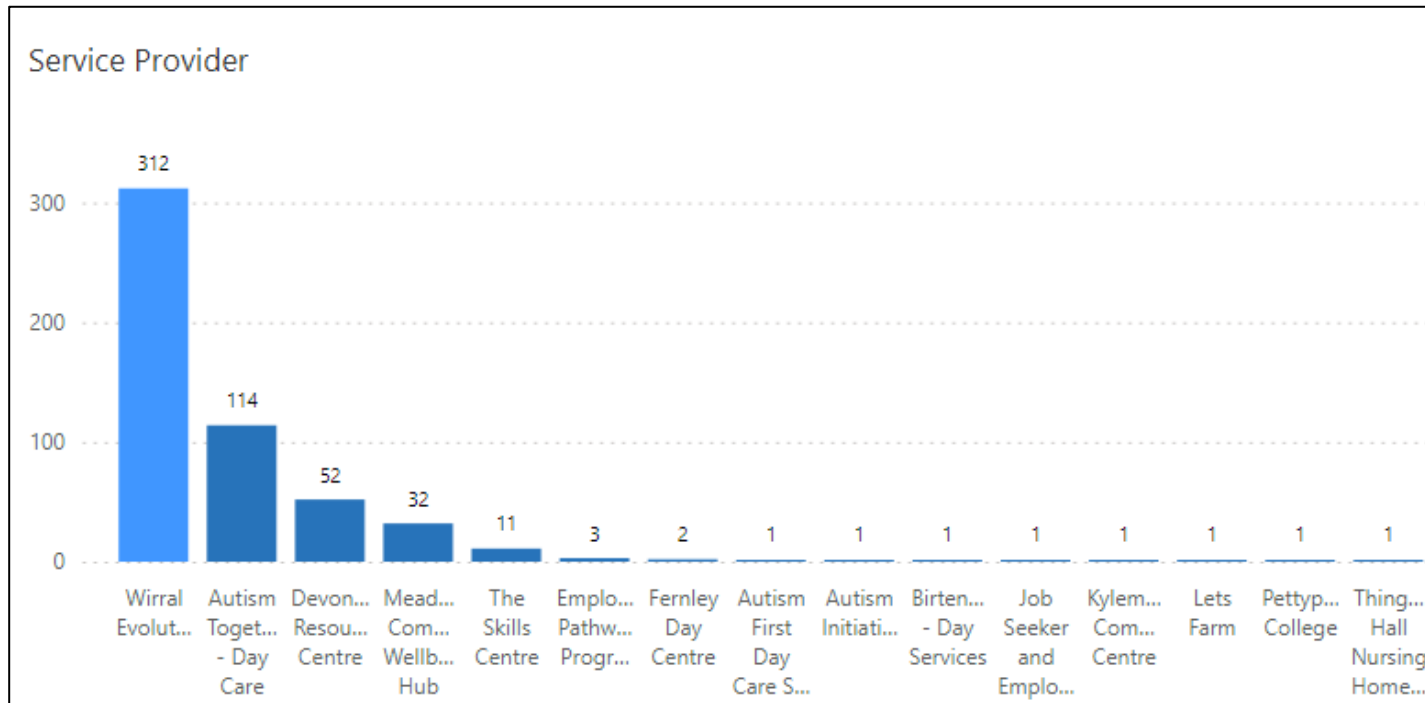
Data Source: ContrOCC.



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Day Care Services (including independent Day Care Services) as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Day Care Services (including independent Day Care Services) service during the financial year, not at year end.

Data Source: ContrOCC.

7.2 Day Care – Services



The above chart shows the number of people receiving Day Care Services (including independent Day Care Services) broken down into each service provider as of Quarter 4 (01/01/2024 – 31/03/2024). This number may appear slightly higher than the total number of people accessing Day Care services. This is because one person may use multiple services within the quarter. Wirral Evolutions Day Services has been highlighted in a lighter shade of blue to all the other Independent Day Care Services to differentiate it from the rest.

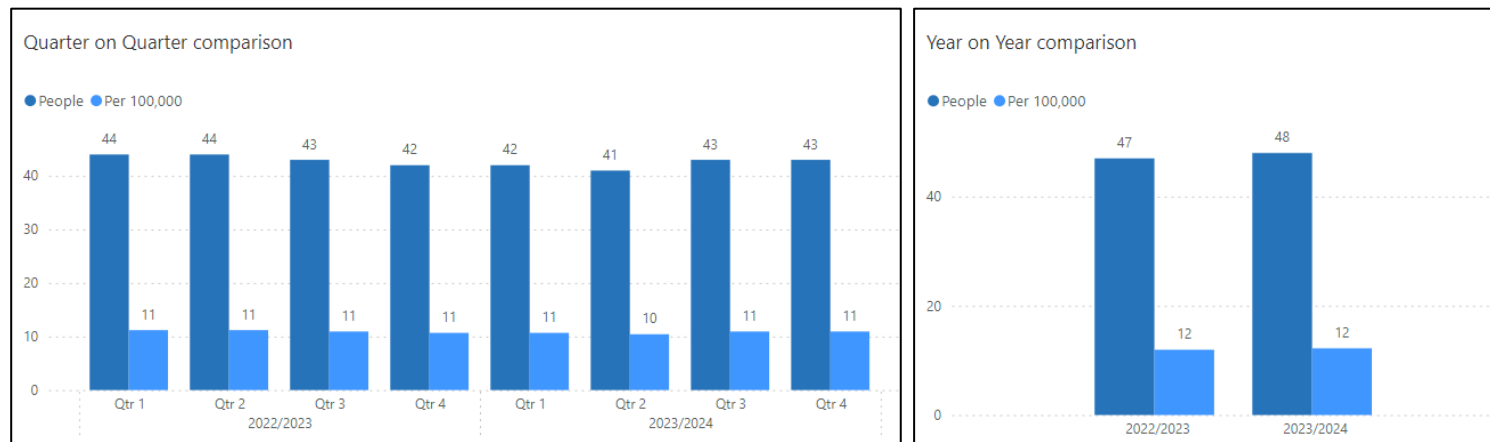
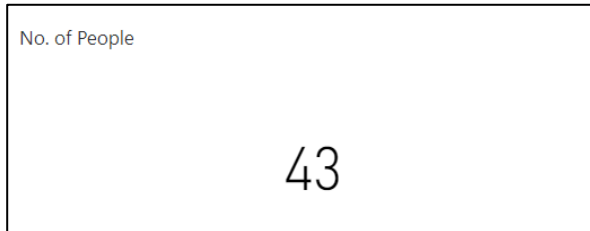
Data source: ContrOCC.

7.3 Day care – Comments from ASCH Management

The data shows that the number of people attending day care provision is relatively static with the Councils inhouse service providing a largest percentage (58.43%) of the provision.

8.0 Shared Lives

8.1 Shared Lives – Total Number of people

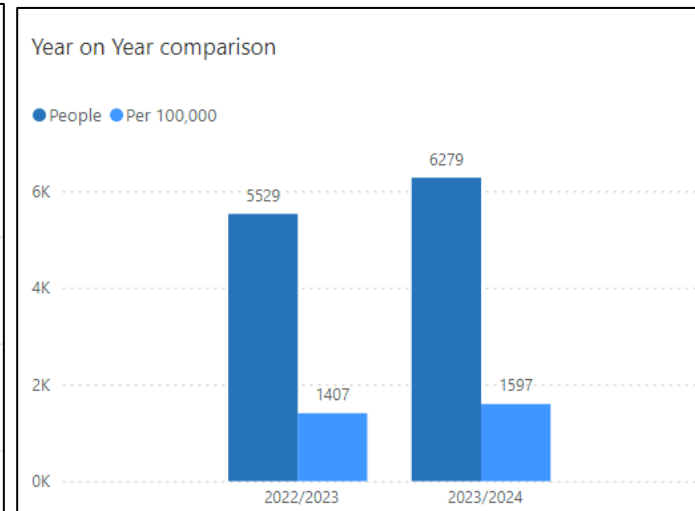
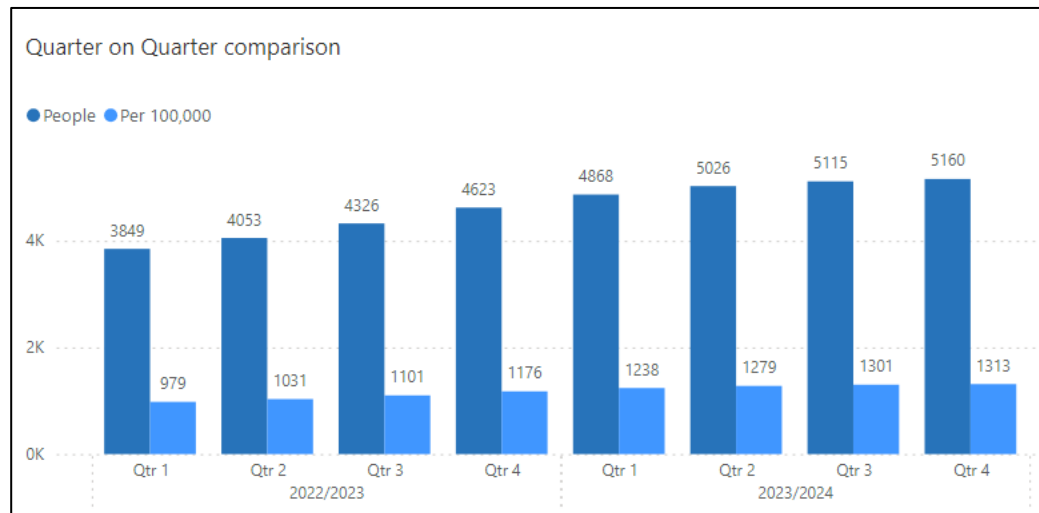
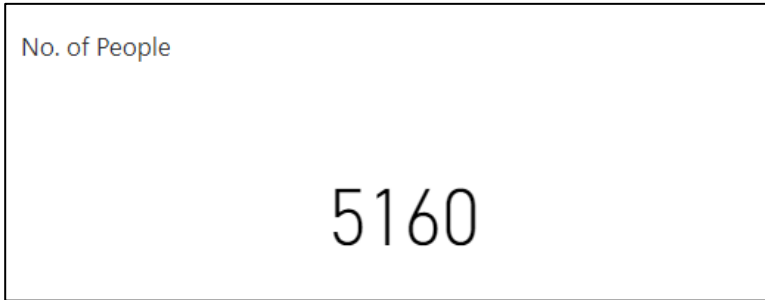


The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Shared Lives as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Shared Lives service during the financial year, not at year end. A briefing paper was provided for members in March 2024.

Data source: ContrOCC.

9.0 Assistive Technology

9.1 Assistive Technology – Total number of people

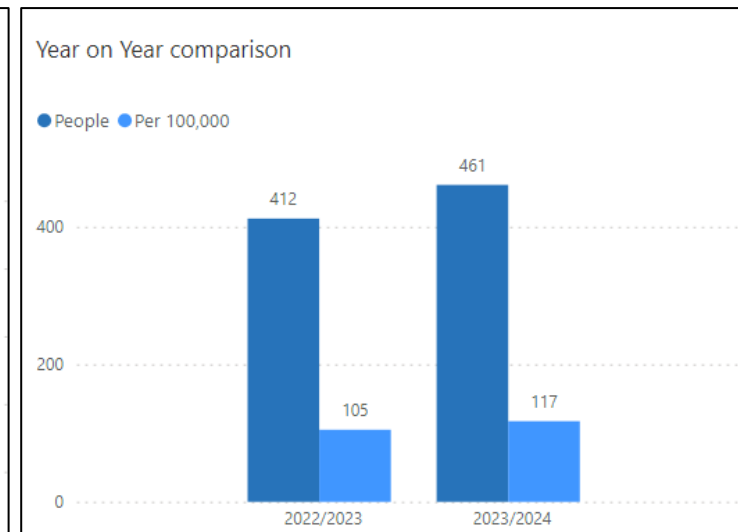
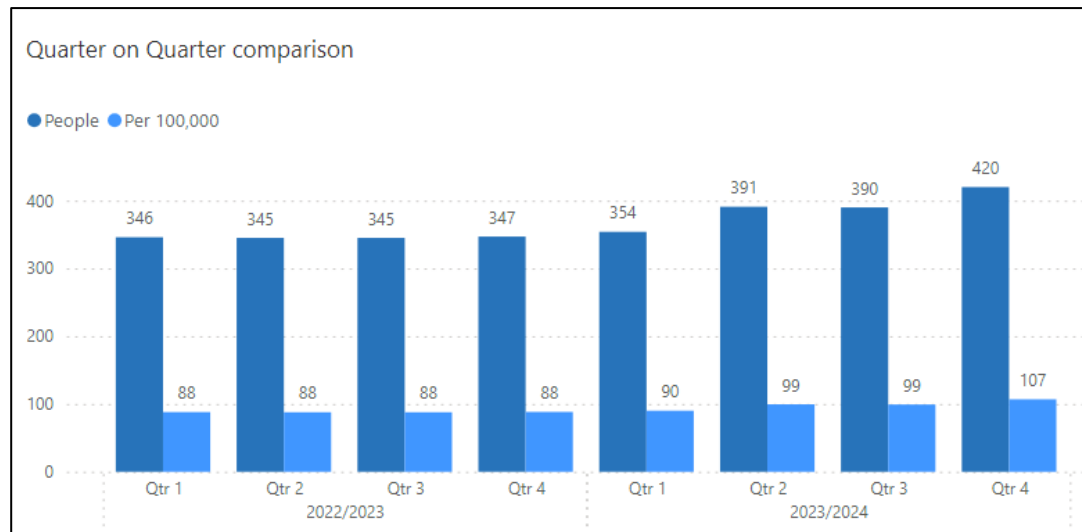
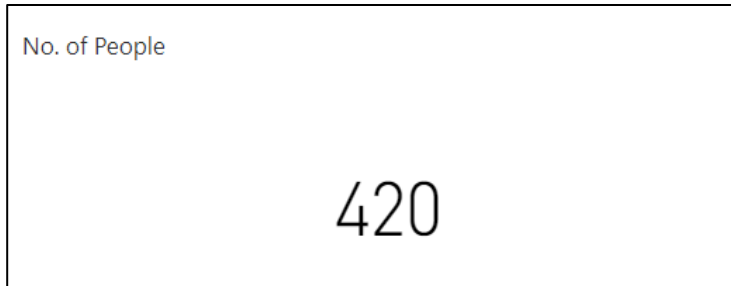


Assistive technology is a range of technology-based solutions including sensors, alarms, reminder systems and falls detectors to support people to live independently and to manage risks associated with their needs. The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Assistive Technology as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received an Assistive Technology service during the financial year, not at year end.

Data source: ContrOCC.

10.0 Extra Care Housing

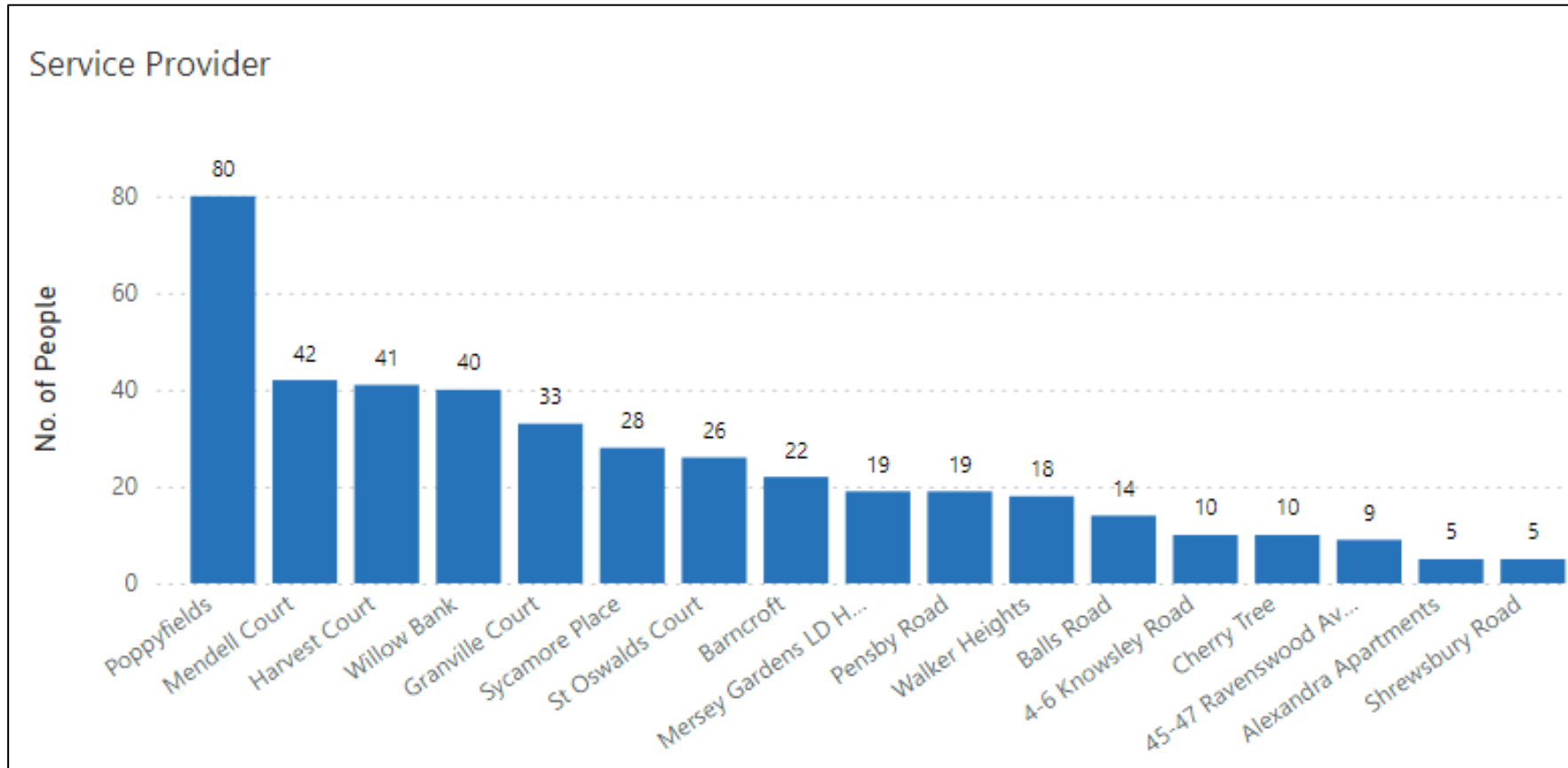
10.1 Extra Care Housing – Total number of people



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of an Extra Care Housing service as of Quarter 4 (01/01/2024 – 31/03/2024). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received an Extra Care Housing service during the financial year, not at year end.

Data source: ContrOCC.

10.2 Extra Care Housing - Services



The above chart shows the number of people receiving Extra Care Housing per provider as of Quarter 4 (01/01/2024 – 31/03/2024).

Data source: ContrOCC.

11.0 Cheshire Wirral Partnership

11.1 Key Measures - monitored monthly

Since the transfer of social work staff from Wirral Community Health and Care Foundation Trust to the Council, work is underway to develop a new reporting approach for CWP performance.

Data Source: CWP.

12.0 WBC

12.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Comments
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	81.8%	83.1%	78.8%	82.7%	82.1%	
	Total Assessments Completed within 28 Days				224	265	341	326	331	
	Total Assessments Completed				274	319	433	394	403	
KPI 1a	% of initial contacts through to completion of assessment within 28 days (3 Conversations)	>=80%	<80% >=70%	<70%	80.1%	81.8%	78.0%	82.8%	81.9%	
	Total Assessments Completed within 28 Days				169	207	308	309	312	
	Total Assessments Completed (3C's Process)				211	253	395	373	381	
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	97.8%	99.3%	98.3%	98.8%	87.8%	
	Total number of safeguarding concerns completed within 5 days				263	268	291	244	202	
	Total number of safeguarding concerns completed				269	270	296	247	230	
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	42%	47%	41%	64%	52%	
	Enquiries Closed within 28 Days				15	15	14	23	15	
	Total Enquiries Closed				36	32	34	36	29	
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	39%	44%	47%	50%	52%	
	Reviews completed within year running total				1301	1462	1569	1661	1717	
	Total number of people in receipt of a long term service on 1st April				3329	3329	3329	3329	3329	
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	85%	86%	90%	90%	90%	
	Total number of people aged 18-64 with a learning disability living in their own home or with their family				439	443	441	441	441	
	Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year				517	517	492	492	492	
KPI 7	% of older people who were still at home 91 days after discharge from hospital	>=83%	<83% >=81%	<81%	80%	80%	83%	73%	81%	This metric has changed to include all services, not just reablement in line with the change to the ASCOF measure.
	Total number of people at home 91 days post discharged from hospital				125	121	146	85	114	
	Total number of people discharged from hospital				156	151	176	117	140	

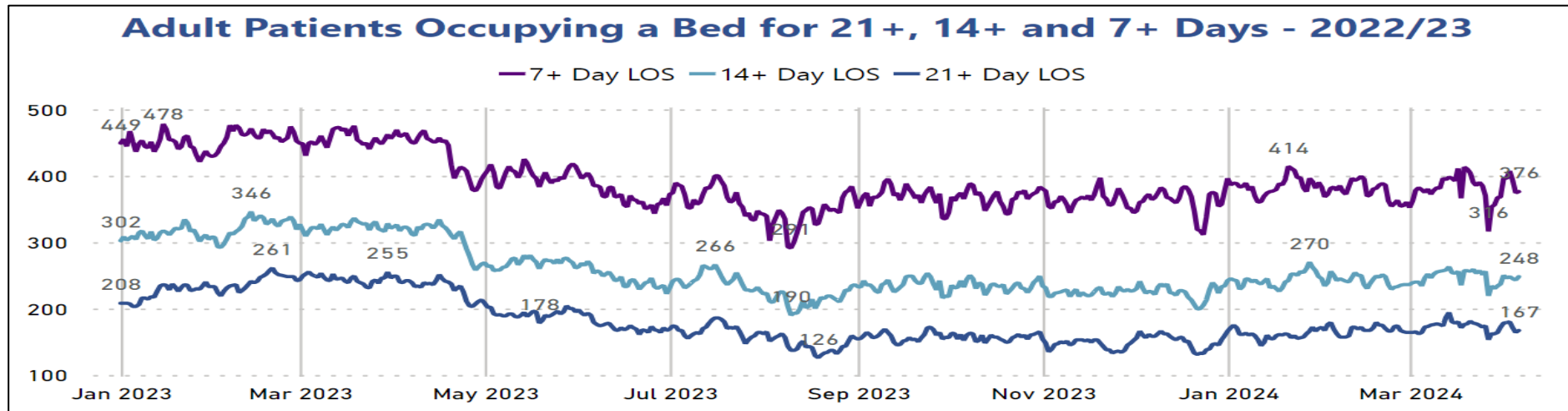
Data Source: LiquidLogic / ContrOCC

12.2 Comments from ASCH Management

The range of performance measures and KPIs are monitored regularly through internal reporting and governance arrangements. Action is taken where needed to address any areas identified where performance can be strengthened.

13 Length of Stay report

13.1 Long Stay Patients



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

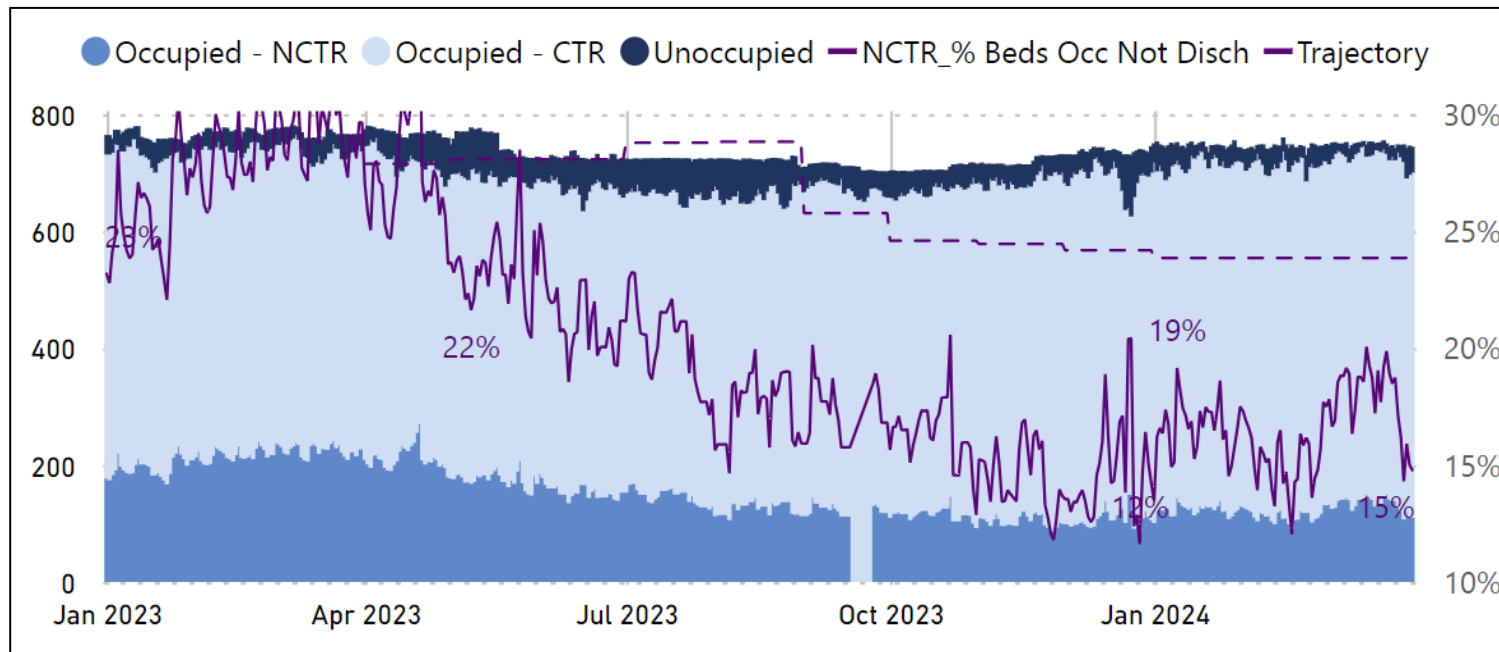
As of **06/04/2024**:

- 376 patients are currently in hospital with a **LoS of 7+ days**, this accounts for 51% of available adult G&A beds.
- 248 patients are currently in hospital with a **LoS of 14+ days** which accounts for 33% of available adult G&A beds. This is exceeding the Tier 1 target of 25%.
- 167 patients are currently in hospital with a **LoS of 21+ days** which accounts for 22% of available adult G&A beds.
- **Total bed occupancy** is currently 93.8% in comparison to the 23/24 Provider operational planned trajectory of.
- **Adult bed occupancy** is currently 94.8% in comparison to the 23/24 Provider operational planned trajectory of.

The source for the above text has changed format from previous reports.

Data source: NHS – 06/04/2024

13.2 No Criteria to Reside



The above chart shows Non-Criteria to Reside data from the Wirral University Teaching Hospital (WUTH) NHS Foundation Trust. These are people who currently reside in a hospital bed and no longer meet the clinical criteria to reside there.

The purple line represents % of beds occupied by Non-Criteria to Reside patients who have not been discharged, which is currently 15% of all beds.

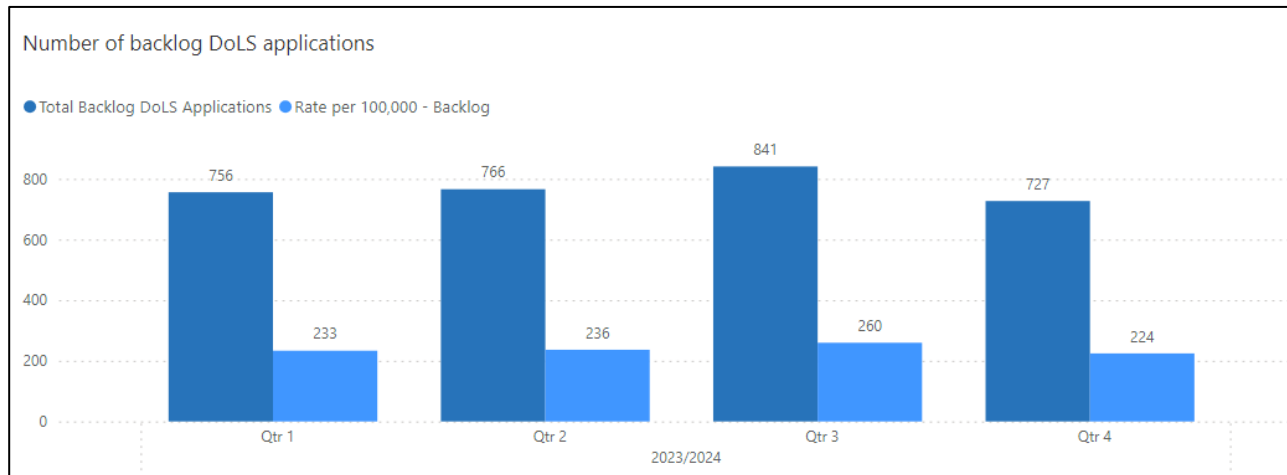
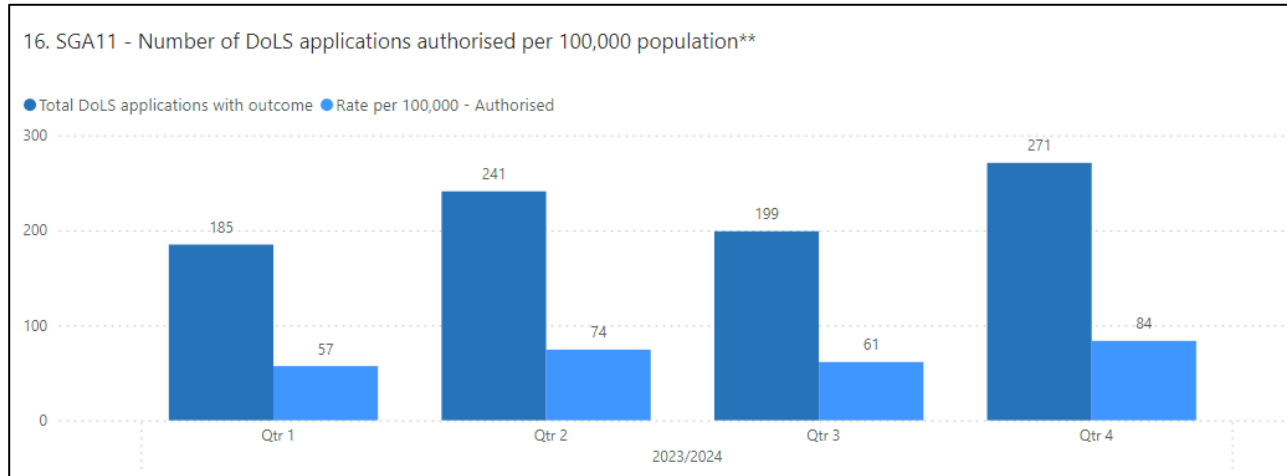
The mid-blue bar represents the number of beds occupied by Non-Criteria to Reside patients who have not been discharged.

The navy-blue bar represents the target of how many beds should be occupied by Non-Criteria to Reside patients.

Data Source: Cheshire and Mersey NHS Integrated Care Board

14 Deprivation of Liberty Safeguards (DOLS)

14.1 DOLS – Total number of people



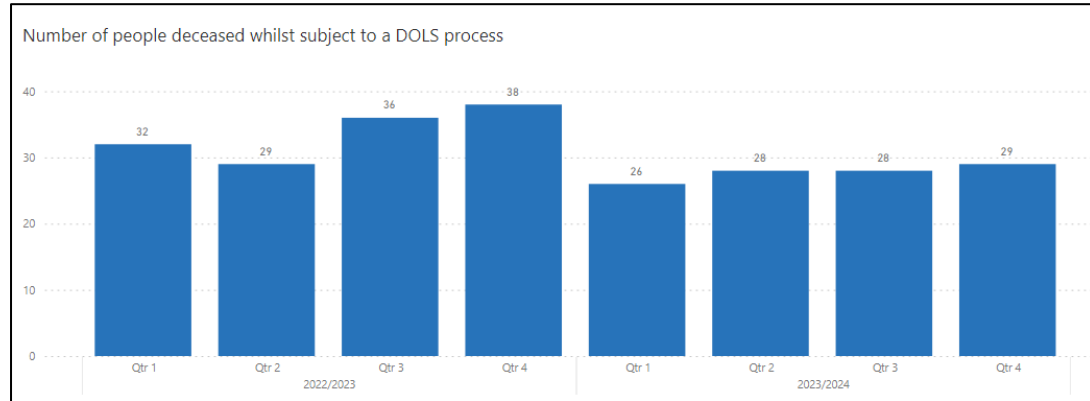
The above quarter comparison charts show the number of DOLS applications received & the number of DOLS applications received per 100,000 people as well as the number of DOLS applications authorised & the number of DOLS applications authorised per 100,000 respectively as of Quarter 4 (01/01/2024 – 31/03/2024).

Data Source: Liquid Logic.

14.2 DOLS – Total number of people deceased whilst subject to a DOLS process.

Number of people deceased whilst subject to a DO...

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The above quarter comparison chart shows the number of people deceased whilst subject to a DOLS process as of Quarter 4 (01/01/2024 – 31/03/2024).

Data Source: Liquid Logic.